

11th Annual International Symposium

ACA@UBC

Policy Matters



Frederic Wood Theatre
University of British Columbia

February 14 & 15, 2019

WELCOME!

The Association of Canadian Archivists at the University of British Columbia (ACA@UBC) is proud to present our Eleventh Annual International Symposium, *Policy Matters*.

Our guest speakers are internationally renowned academics, researchers, and professionals from institutions around the world here to address the multifaceted role of policy in the history, present and future of the records and archives professions. Together we will explore how policies work in practice and how professionals can make use of them, how policies help to contend with matters of privacy and freedom of information, trust in new technologies, digitization, and authenticity and how policies can guide records, archives and information practices in reconciliation or decolonisation. We will hear about the role that policy matters can play in ensuring that the records and archives profession remains responsive and relevant to stakeholders outside of the field, building trust in our users, as well as in our profession, and confidence in our ability to deal with new challenges.

We are delighted that you could join us for this year's event and extend a warm welcome to all the students, professionals, faculty, staff, and speakers here today. We hope you find it engaging.

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SYMPOSIUM SCHEDULE

8:00-9:00	Registration
9:00-9:05	Coordinators' Welcome Remarks
9:05-9:10	Luanne Freund Opening Remarks
9:10-9:15	Gage Averill Opening Remarks
9:20-9:50	Lluís-Esteve Casellas
9:50-10:20	Jenny Bunn

10:20-10:30 Break

10:30-11:00	Sébastien Soyez
11:00-11:30	David Loukidelis
11:30-12:00	John Roberts

12:00-13:00 Lunch

13:00-13:30	Basma Makhoulf Shabou
13:30-14:00	Gustavo Castaner
14:00-14:30	Proscovia Svärd

14:30-14:40 Break

14:40-15:10	Camille Callison
15:10-15:40	Elvis Otobo
15:40-16:10	Normand Charbonneau
16:10-16:15	Coordinators' Closing Remarks
16:15-16:20	Luciana Duranti Closing Remarks

9:20

Lluís-Esteve Casellas

City Council of Girona

Trustful e-Services in the Government-to-Government Context

The digital transformation of Public Administrations implies relevant changes in their business systems but also in the relationship with providers and citizens. The exchange of digital information and records is already a standard practice. However, the key issue is to verify if these technological solutions take into account organizational aspects as Records Management and the preservation of the authenticity of records in the Cloud.

Lluís-Esteve CASELLAS is the Head of Department of Records Management and also the Data Protection Officer of the City Council of Girona. He is a collaborator of the InterPARES TRUST Project, member of Expert Group on Appraisal of the International Council of Archives (ICA). He has published over one hundred works on those subjects and also on Archaeology and History, the last ones about Open Data, Appraisal, Transparency and Data Management from a Records Management point of view.

9:50

Jenny Bunn

University College London

Defining Lines: Evolution of the Archive Collection Policy in the UK Context

This presentation will tell the story of how collection policies first came onto the professional radar in the United Kingdom and of how it has subsequently evolved. This sheds light on increasing standardisation and accreditation of archival practice, on the interaction between theory and practice, and about a growing emphasis on management and leadership skills within the profession.

Jenny BUNN is a Lecturer at University College London (UCL). Having worked as an archivist in a variety of institutions including the Royal Bank of Scotland and The National Archives, she now acts as the Programme Director for UCL's MA in Archives and Records Management. Both her research and teaching is concerned with shaping her profession's response to and engagement with technology. She is a past Editor of Archives and Records and the current Chair of the Archives and Records Association's Section for Archives and Technology.

Sébastien Soyez

State Archives of Belgium

10:30

Policies: the Missing Link. How to fill the gap between Regulations/Standards & Guidelines/Best practices?

For more than 10 years the State Archives Belgium concentrated its efforts in meeting the (inter)national recordkeeping challenges posed by the new digital paradigm. Given this societal transition, there is one way which is the key: building strong and understandable policies. The presentation will focus on the case of the Belgian federal archival institution and the development of new policies and how they have been/can be implemented and applied in practice.

Sébastien SOYEZ is Senior Digital Archivist and Record manager at the State Archives of Belgium. He is the Manager of the Records Management Strategy & Policy department and the Supervisor of the Digital Transfer & Archiving of federal public archives department. He did research with HECTOR (analysing the digital transition), PROMISE (strategy & policy of Belgian Web Archiving), and is involved in the InterPARES project.

David Loukidelis

David Loukidelis QC Law Corporation

11:00

The Duty to Document, Government Openness & Archives – How Can Governments Keep the Tail From Wagging the Dog?

Many observers around the world advocate for a positive duty to document government decisions. A number of jurisdictions have gone down that road. Yet there is no clear consensus on the policy goals of such a duty, what its parameters should be and how it should be implemented. This presentation will survey international developments in creating and implementing a duty to document and examine some of the theoretical and practical questions that arise, and how a duty to document can align effectively with archival legislation and systems.

David LOUKIDELIS was British Columbia's Information and Privacy Commissioner from 1999-2010. He was responsible for enforcement of the Freedom of Information and Protection of Privacy Act and Personal Information Protection Act. From 2013-2018, David served as Commissioner for the Office of the Privacy Commissioner and for the Office of the Information Commissioner of Canada.

11:30

John Roberts

Archives of Ontario

Records, archives and policy

Recordkeeping requirements should be embedded in policy. This assertion is rarely challenged, but gives rise to a number of questions. What do we mean by policy? How does it differ from governance, strategy, procedure, standards or other mechanisms? And how do we go about achieving it? This presentation draws on experiences in New Zealand and Ontario to make suggestions about how recordkeeping professionals can be effective in their dealings with policy professionals.

John ROBERTS is the Chief Privacy Officer and Archivist of Ontario at the Ministry of Government and Consumer Services since September 2015. His experience ranges from operational, policy and senior leadership roles to information management and digital initiatives, in both the New Zealand and Ontario public services. In Ontario he has overseen the development of the OPS Recordkeeping, Access and Privacy Transformation Strategy.

13:00

Basma Makhlof Shabou

HES - Western Switzerland

Information Governance Policy for Corporate Information Assets: from Conception to Implementation

Effective business management within organizations depends, among other factors, on the availability and proper management of appropriate resources. This talk offers practical answers to the many questions that information professionals in an institution may have about how to ensure performant, secure and rational management of corporate informational assets. Information governance policy is the key tool of an advanced information governance approach.

Basma MAKHLOUF SHABOU has been Professor of Archival Science at the Geneva School of Business Administration of University of Applied Sciences and Arts Western Switzerland since September 2010. She is active as researcher in international research projects (InterPARES, RIC, GREGI, GIRA, etc.). Her research, lectures and publications focus on archival appraisal, information quality measurement, access and accessibility to public data, and the issue of information governance.

Gustavo Castaner

European External Action Service

13:30

Information Management Strategy at the EEAS, Promoting Information Governance within an International Organization

The presentation will briefly present the European External Action Service, the diplomatic service of the EU and the youngest of EU institutions. It will analyze the development of an ambitious information governance initiative over two years, discuss the lessons learned and reflect on change management within complex organizations.

Gustavo CASTANER is a Catalan professional archivist and records manager. He currently is Head of the Information and Document Management Sector at the European External Action Service. Previous positions include Archivist at the National Archives of Catalonia and Information Management Officer at ARMS of the United Nations. He is involved in archival professional associations, notably Archivists Without Borders. He is the Chair of the Section of International Organizations of the International Council on Archives since 2016.

Proscovia Svärd

Mid-Sweden University

14:00

People's Awareness of the Swedish Freedom of information Access Act and The Public Sector Information Directive

This presentation is about the ordinary Swedish citizens' awareness of the Public-Sector Information-directive (PSI) that grants a right to access government information for commercial purposes and the possibility to develop new information products. The PSI Directive is linked to the e-Government development policy. e-Government is supposed to be an inclusive project, endeavouring to deliver quality services, increased transparency and accountability. Without knowledge creation, there is a risk of creating a data divide in the society.

Proscovia SVÄRD was a Senior Lecturer and Researcher at the Södertörn University, Stockholm and is now at the Mid-Sweden University. She is also a Research Fellow at the University of South Africa. She has worked as an Archivist at the Nordic Africa Research Institute in Uppsala, and as Project-Coordinator for the Nordic Documentation Project on the Liberation Struggles in Southern Africa.

14:40

Camille Callison
University of Manitoba

Honouring Indigenous Voices and Relationship – Indigenized Archival Praxis

Over the last decade, we have seen substantive movement relating to Indigenous people, knowledge and information held cultural memory institutions. The TRC Report and Calls to Action have provided the catalyst for change. There is critical need to create a community of practice around the sharing, teaching and intergenerational transfer of knowledge and imbedding Indigenous epistemologies while honouring Indigenous voices and relationships.

Camille CALLISON, Tsesk iye (Crow) Clan of the Tahltan Nation, is the Learning & Organizational Development Librarian and a PhD student at the University of Manitoba. Camille was Chair of the Indigenous Matters Committee of the Canadian Federation of Library Associations. She chaired the CFLA-FCAB TRC and is an Indigenous Partner on the Truth and Reconciliation Commission Taskforce. Camille is a member of the Canadian Commission for UNESCO Memory of the World Committee.

15:10

Elvis Otobo
Caleb University

Impact of Policy Matters in Archive Management in Nigeria

In today's Nigeria, government agencies and large private organizations produce large quantity of records in different formats. Efficient records and archives management is essential to accountability in government and making records accessible by the general public as stipulated in the Freedom of Information Act which was signed into law on 28th May, 2011. Preceding the advent of government policies on records and archives management, individuals, kingdoms and organizations maintained their own records and archives in ways that are suitable to them.

Elvis OTOBO is the Head of Media and Public Relations Unit, Caleb University, Imota, Lagos and former lead Consultant and CEO of Dorato Global Services Ltd, a consultancy firm combining archives and information management. He is a coach and public speaker who has delivered trainings within Nigeria and across Europe. He is Nigeria's First Business Archivist. He is currently pursuing his PhD in records and information management at Babcock University.

Normand Charbonneau
Library and Archives Canada

15:40

Preserving inventiveness and entrepreneurship in the machinery of modern organizations

Modern organizations are often policy driven, in the public sector in particular. In a world that is transforming at high speed where organizations need to seize opportunities to advance, where they are asked to be innovative and agile, where management tries to cultivate an entrepreneurial mindset, isn't there a discrepancy? The presenter will also talk about the development of policies in the context of the realpolitik of large organizations.

Normand CHARBONNEAU is Deputy Librarian and Archivist of Canada since April 2015. He was Québec provincial archivist from 2012 to 2015. He taught at the Université du Québec in Montréal, and at Université Laval in Quebec City. He was also actively involved in the Association des archivistes du Québec, the Canadian Council of Archives, the Association internationale des archivistes francophones. He is presently Vice President at the International Council on archives.

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THANK YOU

We hope you have enjoyed your time with us at the ACA@UBC Eleventh Annual International Symposium, we have certainly enjoyed our time with you!

On behalf of the students of the iSchool@UBC we would like to thank all of our speakers for presenting today, and for all the wonderful discussions over the past two days. We would also like to thank our seminar moderators and all our panelists for providing thought provoking conversations regarding policies and the roles they play for our profession.

A special thank you to our faculty advisor Dr. Luciana Duranti for the supportive guidance during the planning of the event, not the least of which was inviting the speakers. We also wish to give a big thank you to the wonderful faculty and staff of the School of Library, Archival, and Information Studies as well as Dr. Luanne Freund and Dr. Gage Averill for starting us off today.

The Symposium would not be possible without the generous support of the School of Library, Archival, and Information Studies, and our sponsors; InterPARES Trust, SFU Archives and Records Management, UBC Graduate and Post-Graduate Studies, the Association of Canadian Archivists, the Irving K. Barber Learning Centre, ARMA Vancouver, the Archives Association of British Columbia, the BCIT Archives, UBC Arts Co-op, the Frederic Wood Theatre, and the Walter H. Gage Memorial Fund.

Finally, we would like to thank you for your attendance and support. We look forward to seeing you next year at ACA@UBC's Twelfth Annual Symposium!

Sincerely,

The ACA@UBC Executive 2019



About Irving K. Barber Learning Centre

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What is the ACA?

The ACA represents professional archivists in Canada. It promotes the development and growth of the archival profession and raises awareness of archives in society.

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ACA 2021, to be announced soon- Atlantic Canada

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